

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 31st day of May' 2023
C.G.No.39/2022-23/Tirupati Circle

Present

Sri. K. Ramamohan Rao

*Chairperson (I/c) &
Member (Finance)*

Sri. S.L. Anjani Kumar

Member (Technical)

Smt. G. Eswaramma

Independent Member

Between

S.Sukumar,
S/o. S. Dasaradhaiah,
Panduru (V),
Varadaiahpalem (M)
Chittoor Dt.

Complainant

AND

1. Deputy Executive Engineer/O/Nagalapuram
2. Executive Engineer/O/Puttur

Respondents

ORDER

1. The complainant Mr.S.Sukumar and others given a representation during Vidhyuth Adalath conducted on 11.8.2022 stating that they are residing in Panduru village and they are getting supply interruption problem due to low voltage. Hence requested the forum to provide one number new DTR to their village.
2. The case was registered as C.G.No.39/2022-23/ Tirupati Circle and sent to respondents for written submission.
3. Respondent. No.1 has submitted written submission stating that, the complainant Mr.S. Sukumar S/o Dasaradhaiah, Panduru (V) Varadaiahpalem (Mandal) received at Special Vidyuth Adhalath conducted on 11.08.2022 regarding providing of Additional DTR at Panduru (V).

After inspection of existing DTR's capacity and connected loads in Panduru Village, an estimate was prepared for Additional DTR and the estimate was submitted to higher authorities vide WBS No. T-0222-05- 03-11-04-010. Awaiting for sanction.

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The work will be completed on or before 31.12.2022 after completion of the work compliance report will be submitted. Hence requested to close the case.

4. Personal hearing through video conferencing was conducted @ 11.30A.M on 13.12.2022. EE/O/Puttur, Dy.EE/O/Nagalapuram and complainant Mr.S.Sukumar present. Heard both sides.

The EE/O/Puttur has stated that the said work will be completed before 15.1.2023 positively, hence requested to close the case.

The complainant requested the forum to complete the case at an early date to avoid low voltage problem.

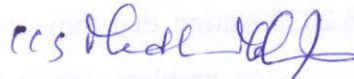
5. on 16.5.2023 the Respondent. No.1 has again submitted written submission stating that the complainant's grievance is resolved by erecting 1No.S-ph 15KVA additional DTR at Panduru Village, Varadaiapalem Mandal, Hence requested to close the case.
6. When staff of this forum contacted over phone @12.00P.M. on 20.5.2023 to the registered Mobile No. 9010320486 of the complainant, he expressed his satisfaction in resolving the said grievance and requested to close the case.
7. In as much as the grievance of the complainant is resolved by the respondents the complaint is disposed off in favour of complainant.

Sd/-
Member (Technical)

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Order



Secretary to the Forum

This order is passed on this, the day of 31st May'2023

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

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To

The Complainant

The Respondents

Copy to the Nodal Officer (Chief General Manager (O&M)/ Operation)/ CGRF/
APSPDCL/ Tirupati.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri
Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri
Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red
Hills, Lakdikapool, Hyderabad- 500 004.